GOODHIRE'S

Candidate Experience Demo

GoodHire

© 2019 GoodHire. All Rights Reserved. | goodhire. com | For Candidates | 04.03.19

Table Of Contents

Overview 3

Phase 1:
Enter Information & Give Consent 4

Phase 2:
View Results 8

Phase 3A:
Add Comments for Context 13

Phase 3B:
Dispute Inaccuracies 17

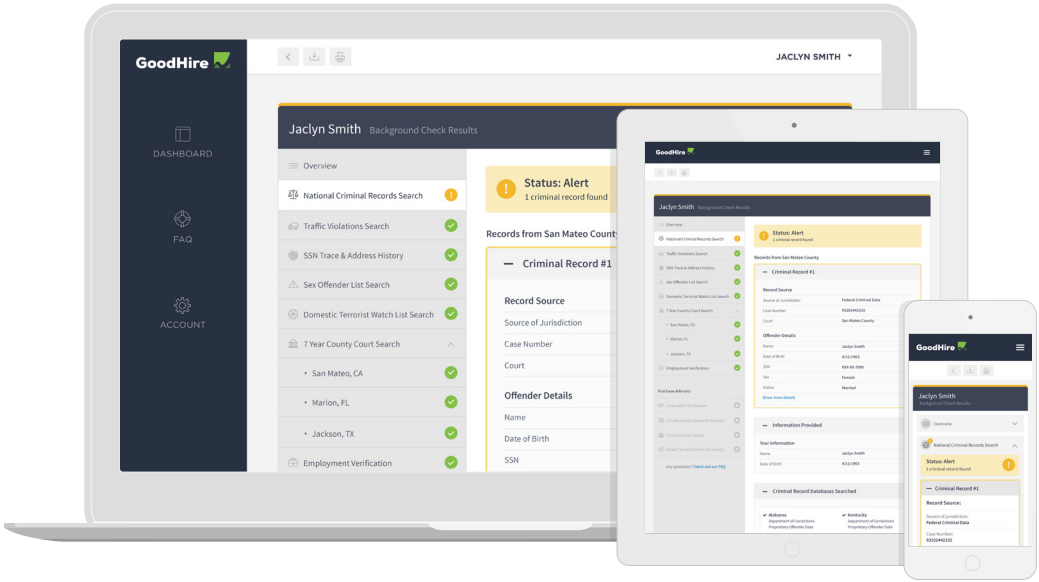
Phase 5:
Get Full Transparency 23

GoodHire

Overview

GoodHire gives candidates access to their background check results in the same simple, interactive online format available to employers.

Let’s view the candidate experience!

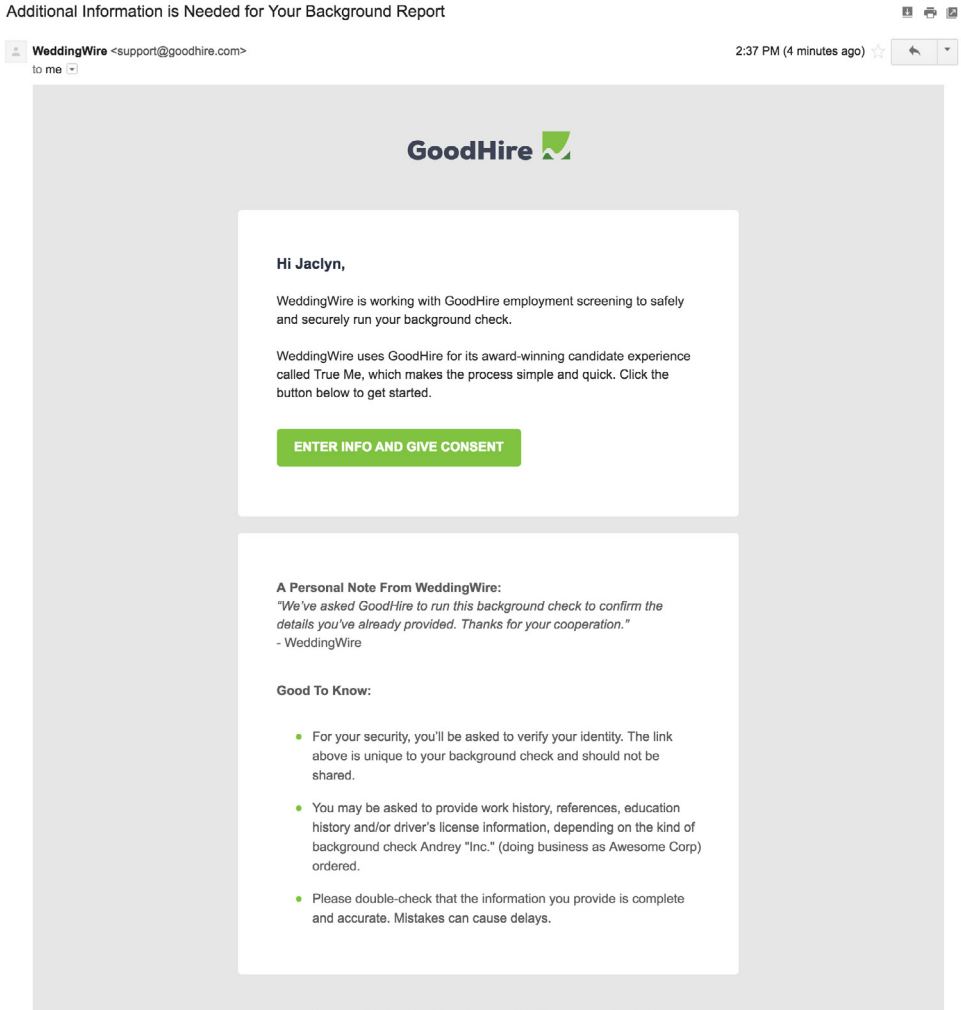


PHASE 1

Enter Your Information & Give Consent

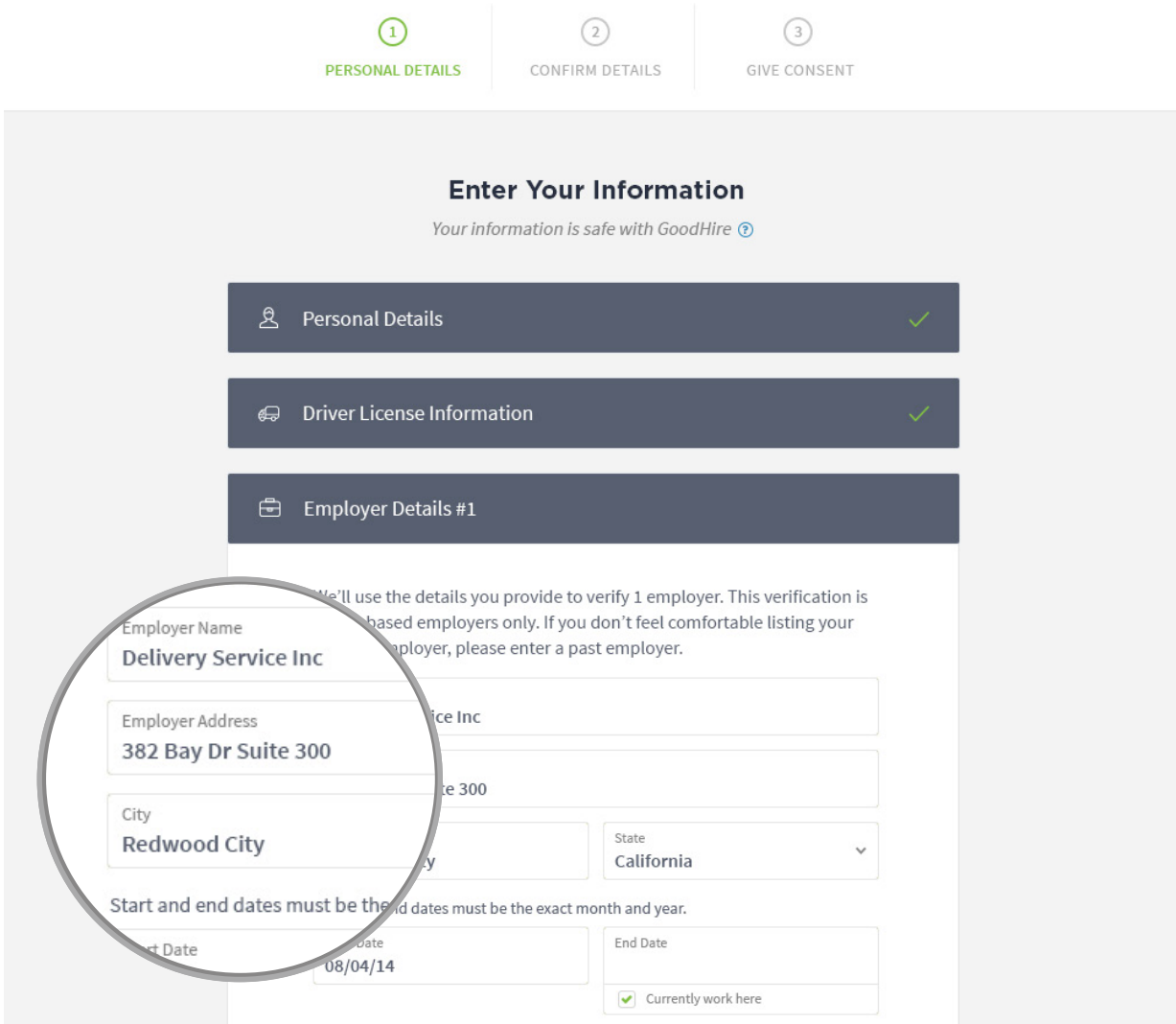
GoodHire Emails You To Start The Process

GoodHire requests that you complete your information and give consent for the background check.



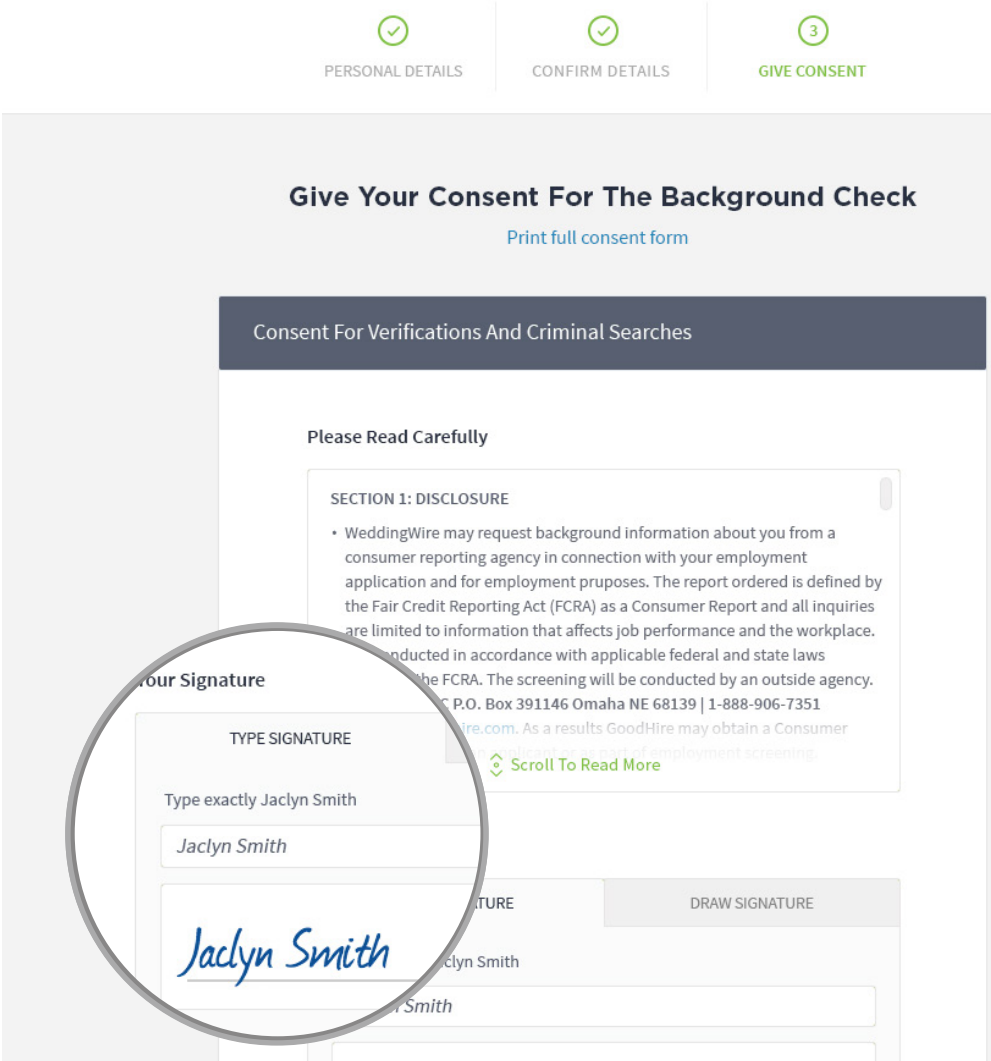
Complete Your Information

Enter and confirm your information. The information needed will depend on the type of background check your employer purchased.



Give Consent To Run The Check

Sign GoodHire's e-consent form. Make sure your name exactly matches the name entered on the previous page.

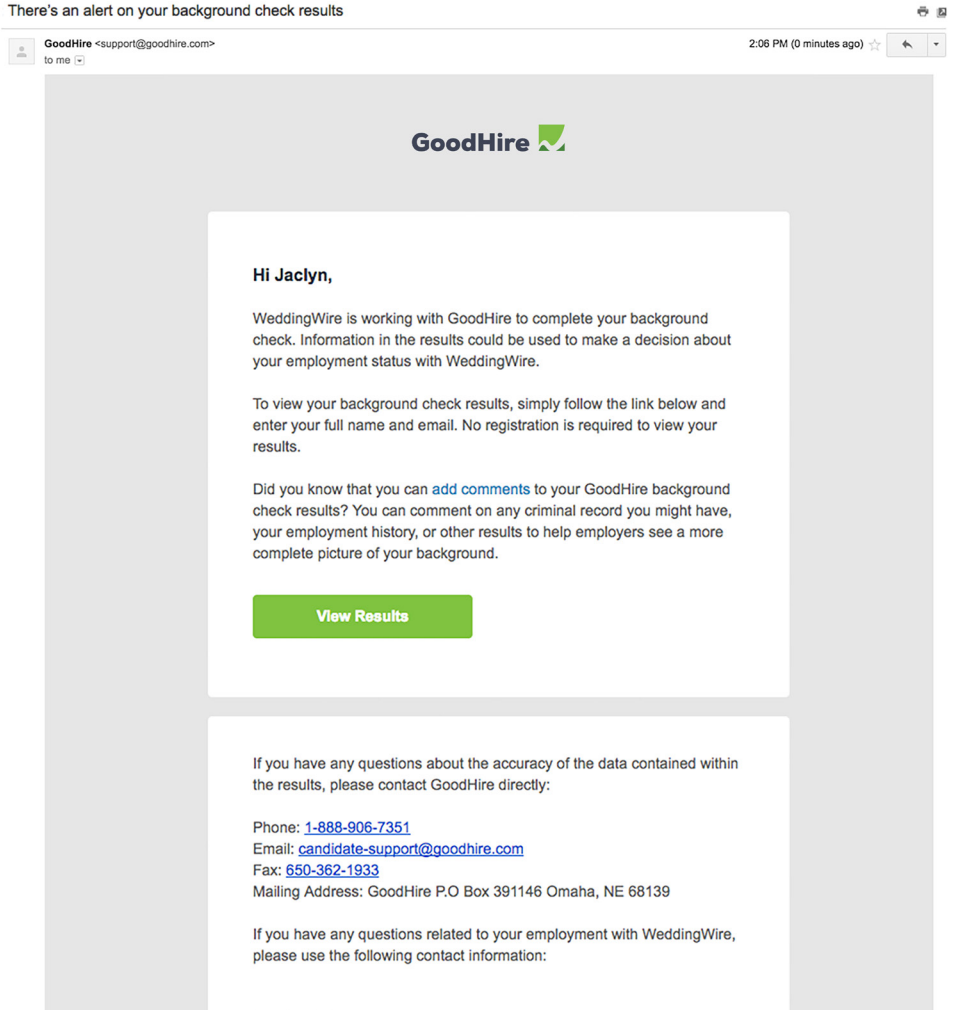


PHASE 2

View Your Results

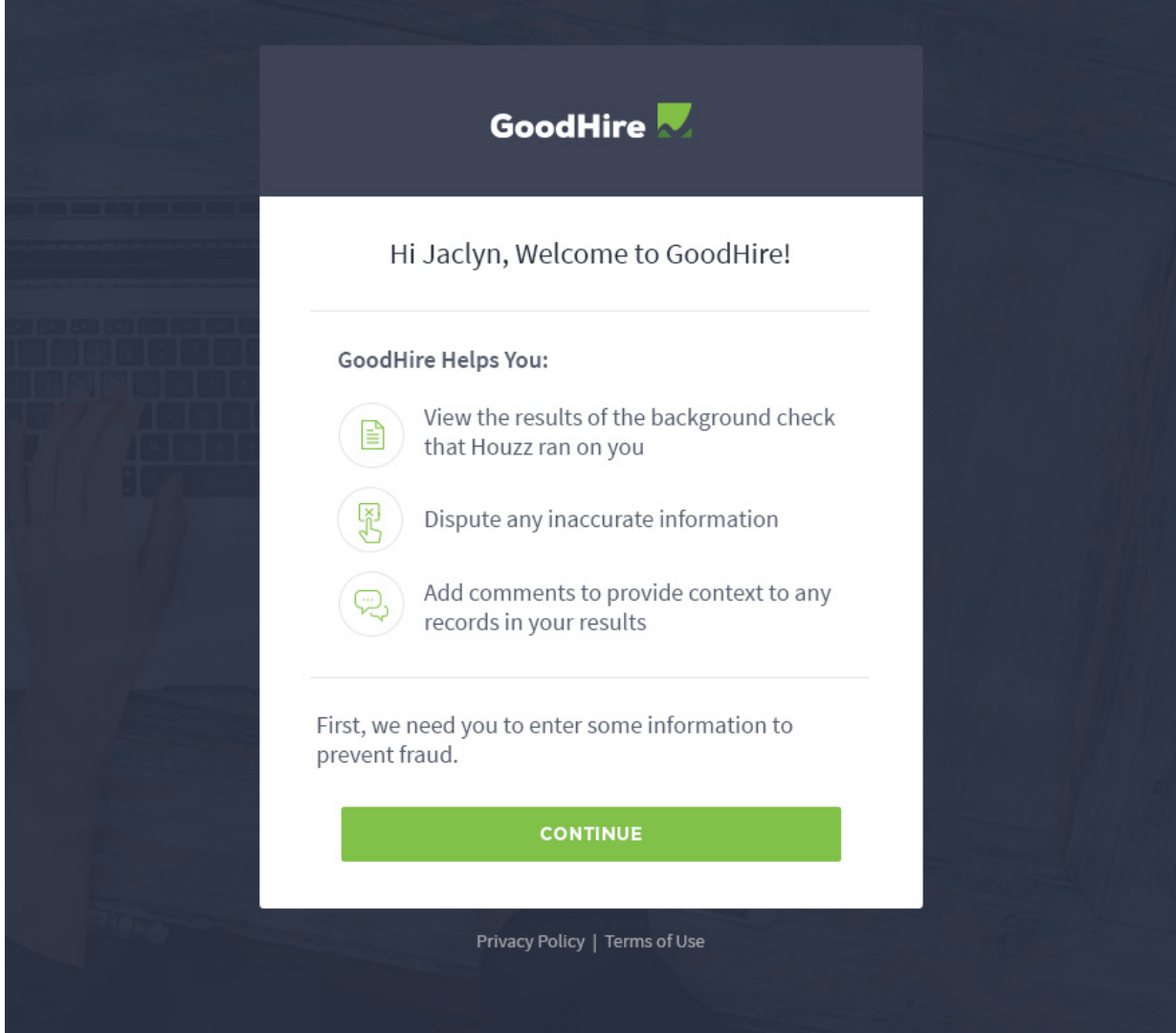
GoodHire Emails You When Results Are Ready

This email will include a link to view your background check results.



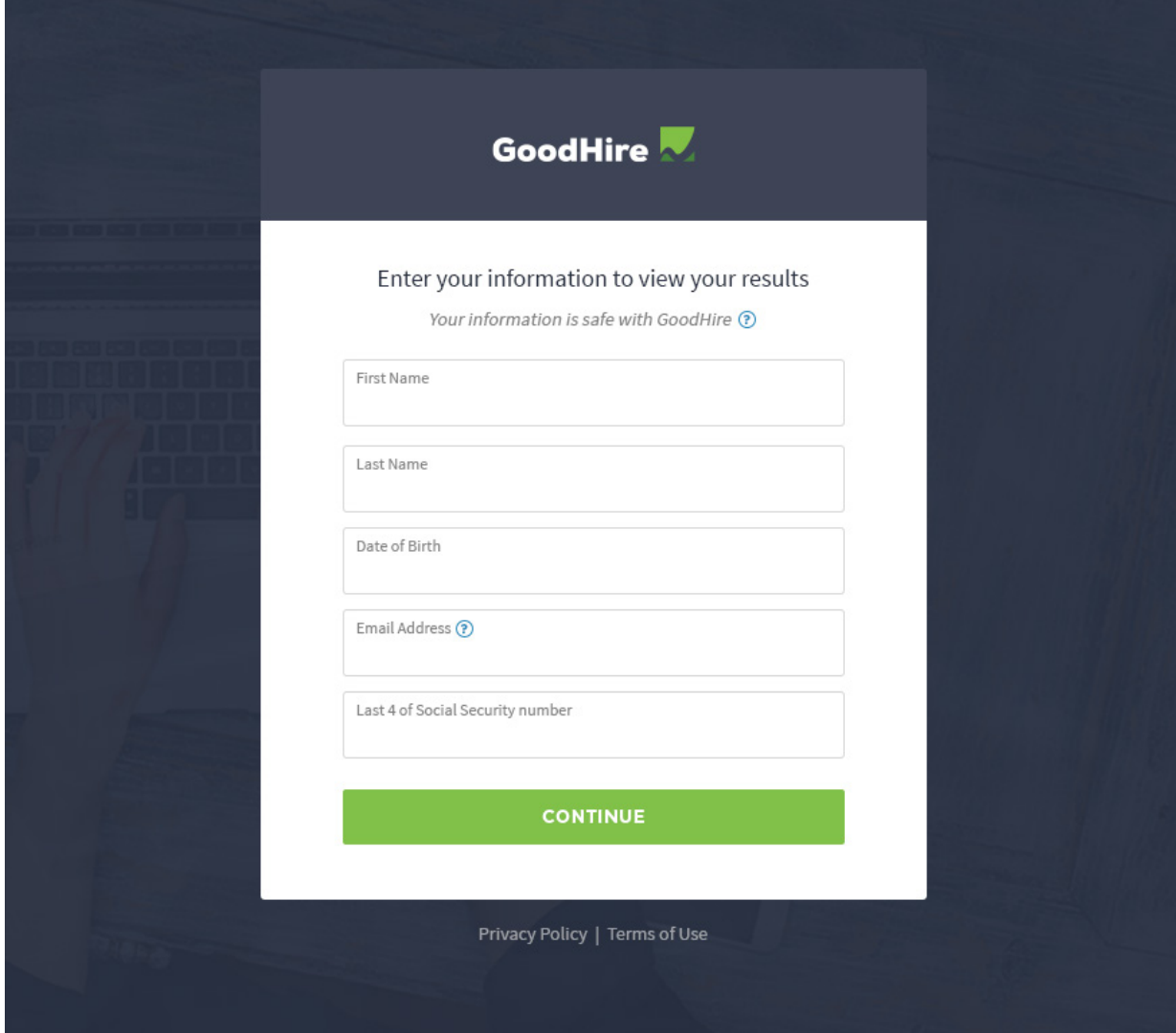
See What Is Included In Viewing Your Results

GoodHire will help you dispute any inaccurate information and add comments to explain any alerts that appear in your results.



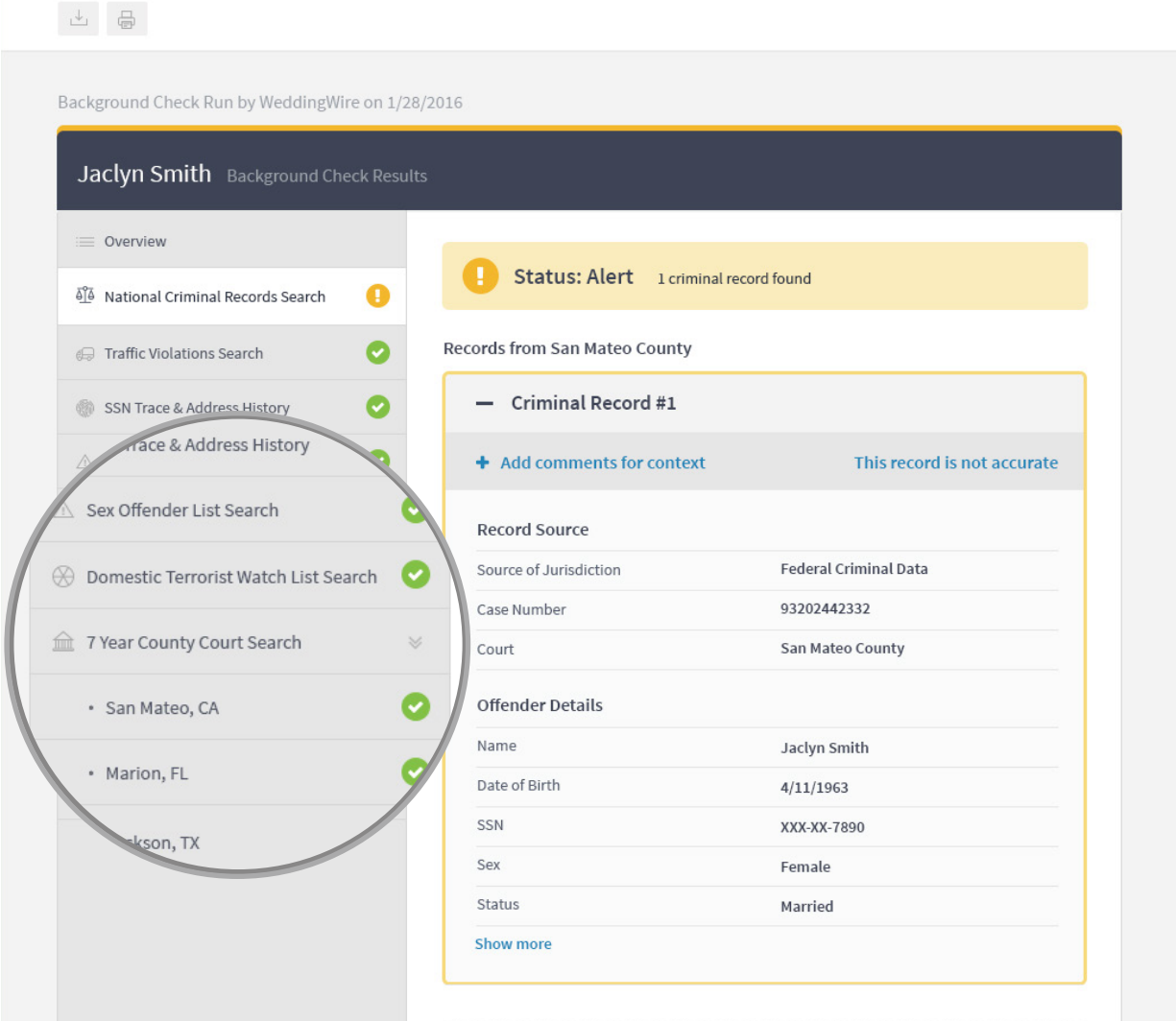
Enter Your Information To View Results

Easily access your results by entering your personal information used to run the background check.



View Your Background Check Results

View the results of your background check by clicking on the different searches and verificaitons in the left column of your results.

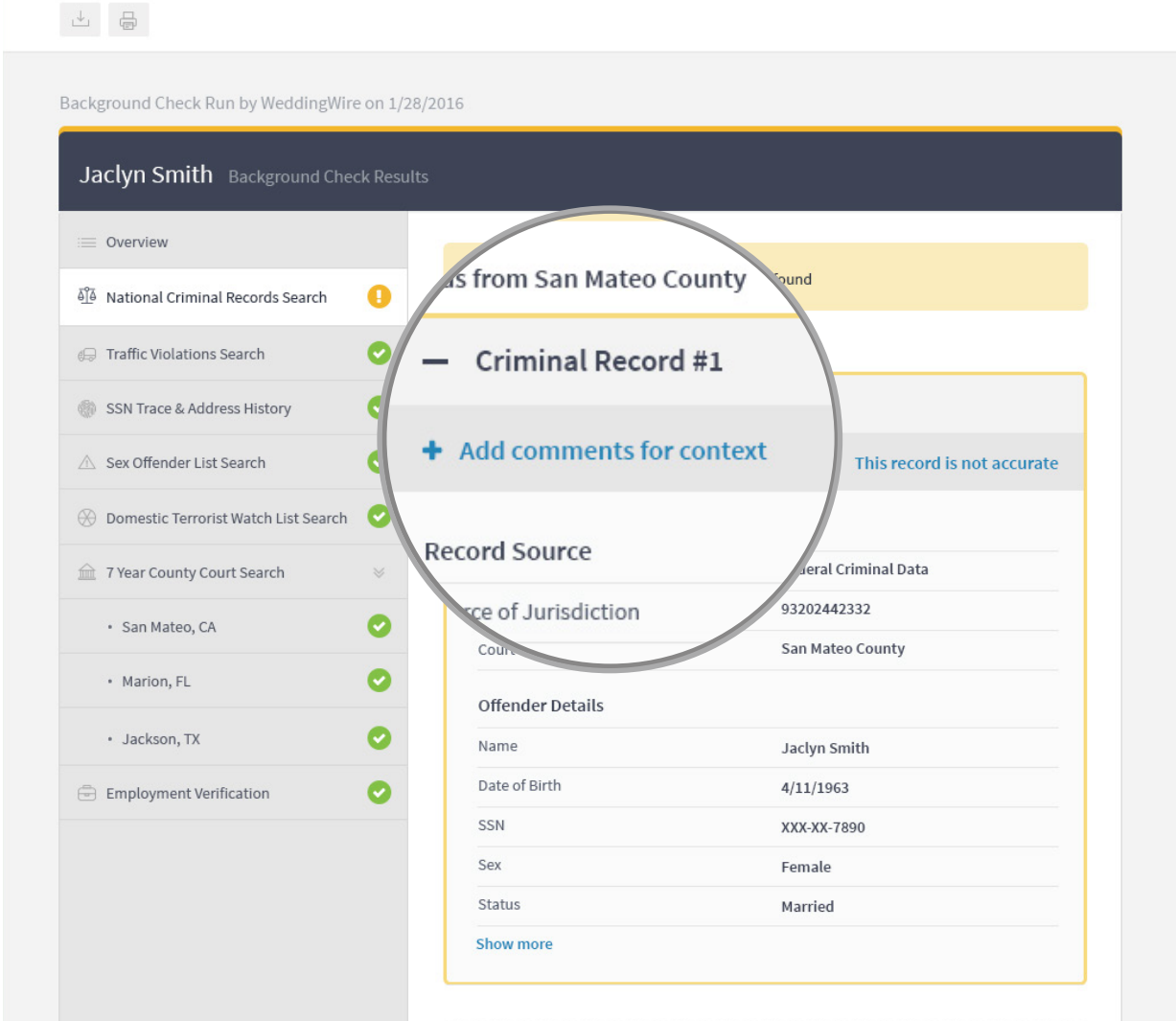


PHASE 3A: IF YOUR RESULTS HAVE AN ALERT

Add Comments For Context

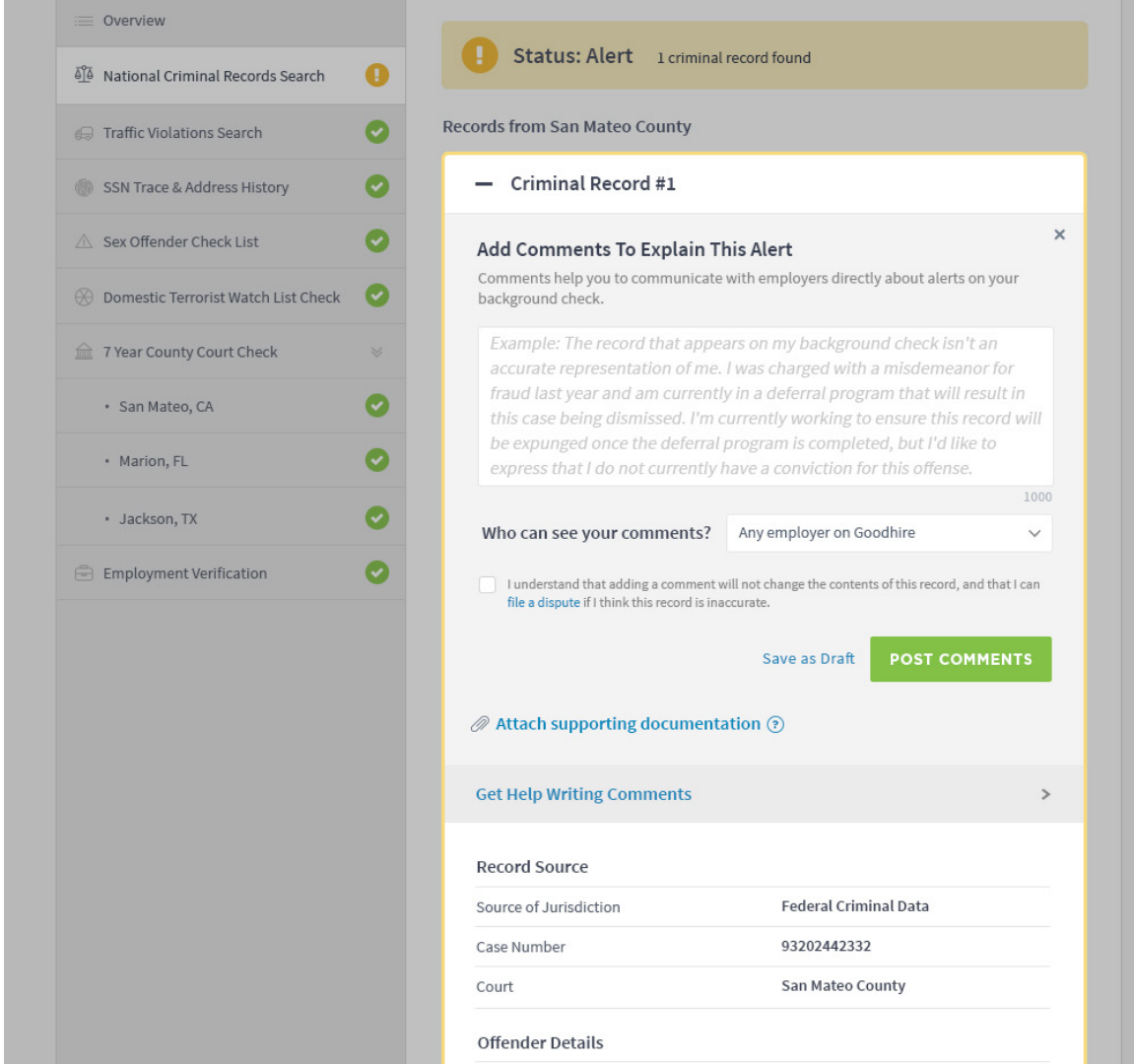
Easily Add Comments To An Alert

Alerts/records that appear in your results have links to add comments giving employers more context about the alert.



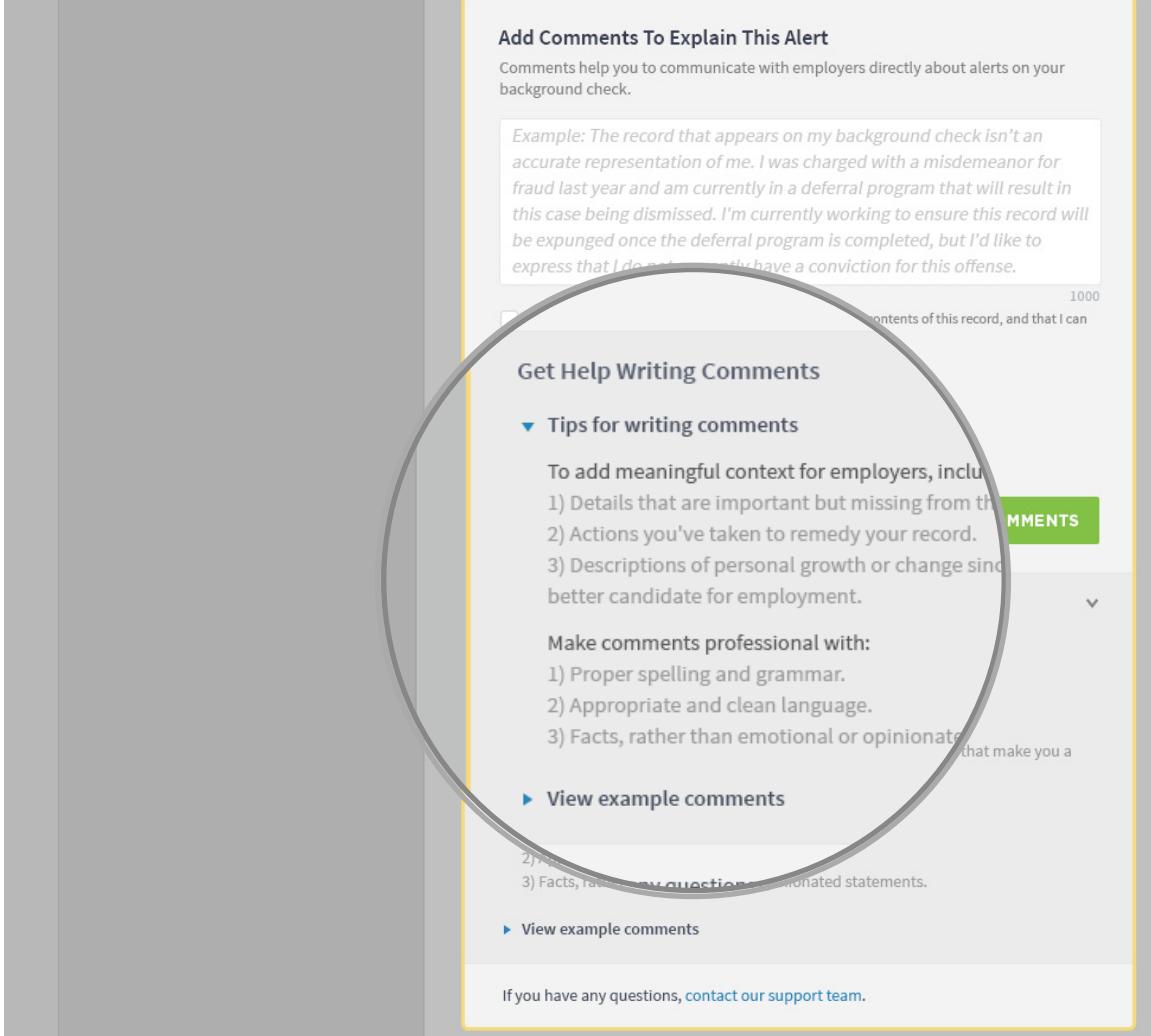
Write Comments To Give Context

Comments will also be shown when employers view your background check results.



Get Help Writing Comments

GoodHire provides tips and examples to help you portray yourself positively.

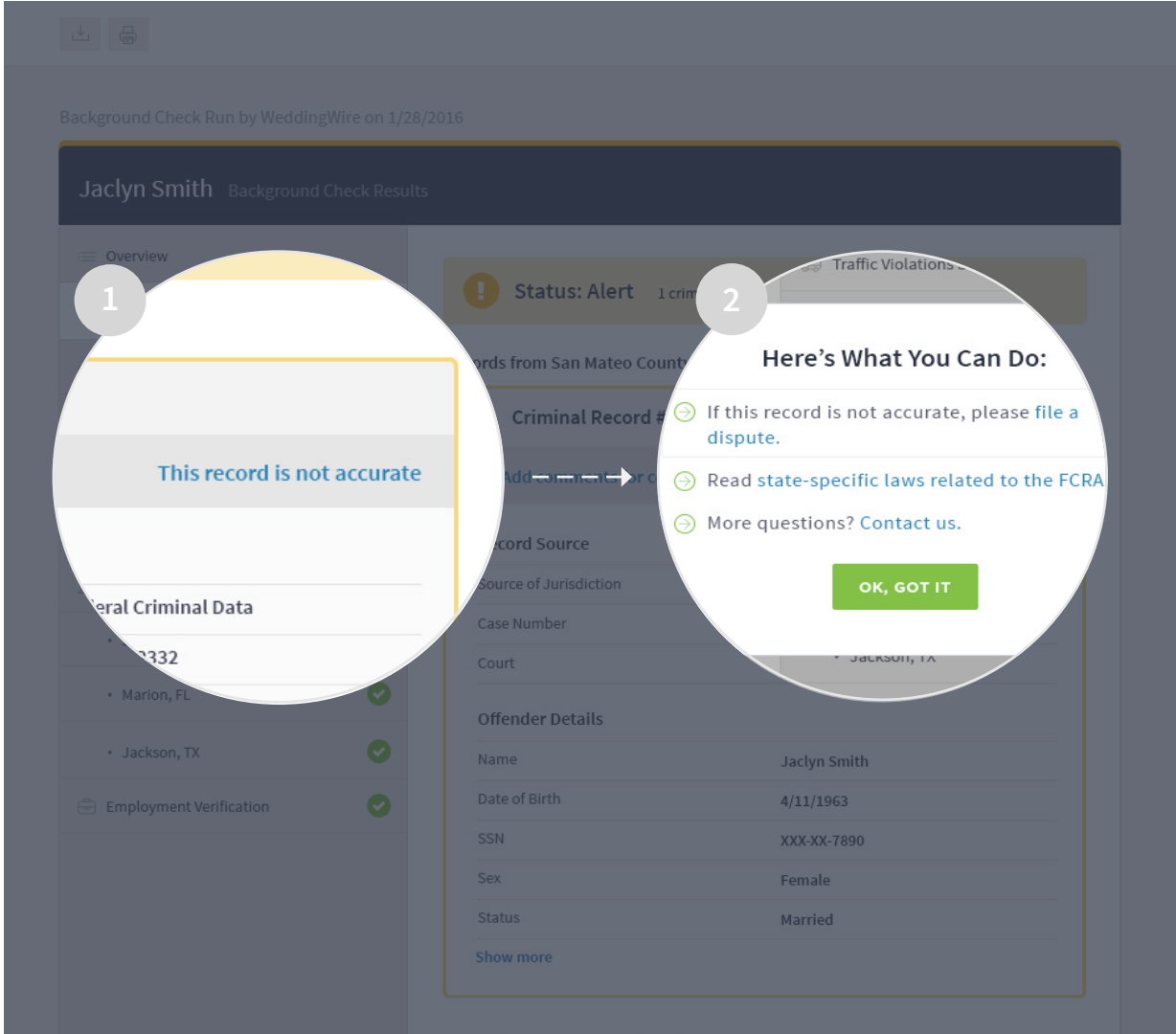


PHASE 3B: IF RESULTS HAVE INACCURACIES

Dispute Inaccuracies Quickly Online

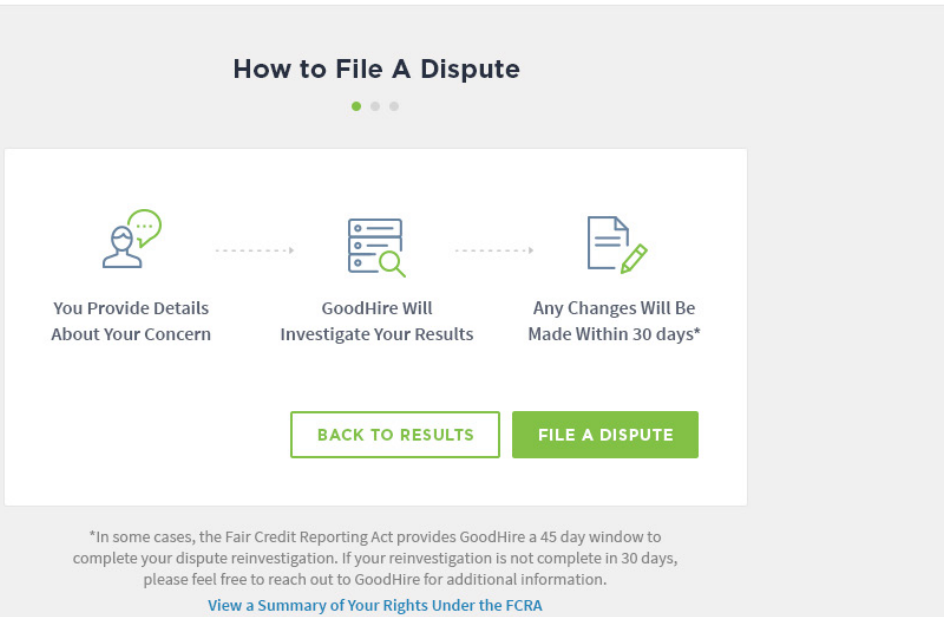
Get Help With Any Concerns About Your Results

If you select that a record is not accurate, GoodHire will make a recommendation, which might include filing a dispute.



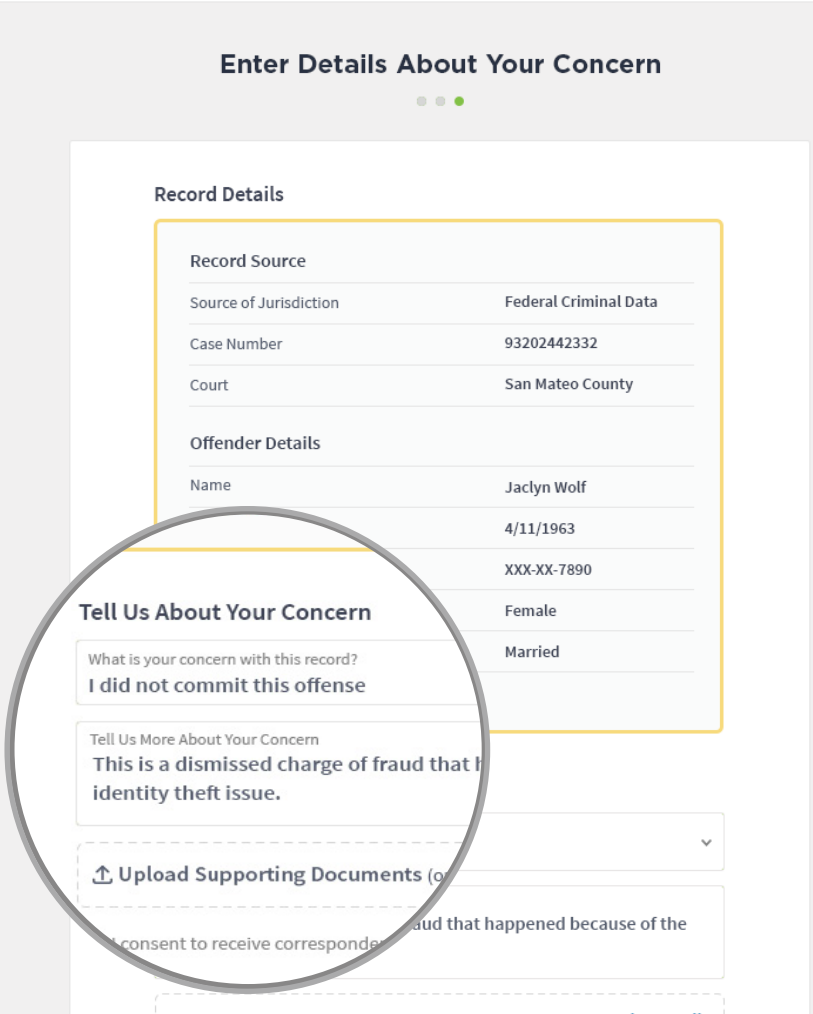
Learn How Disputes Work

GoodHire investigates your background check results and makes any corrections or notifications within 30 days.



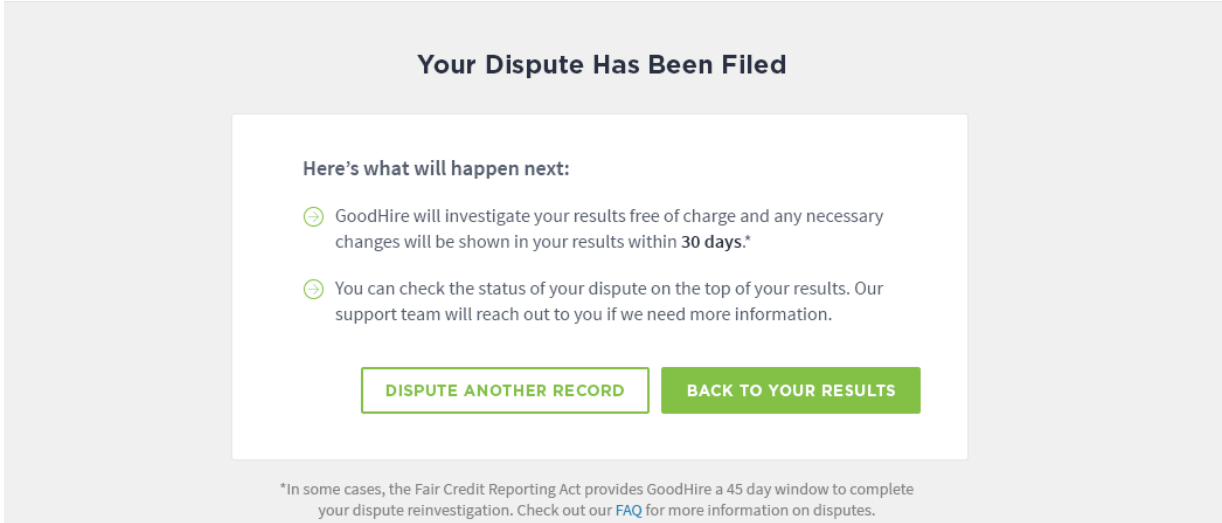
Enter Details About Your Concern

The details of the record are shown to help you explain your concerns. You can also securely upload supporting documents.



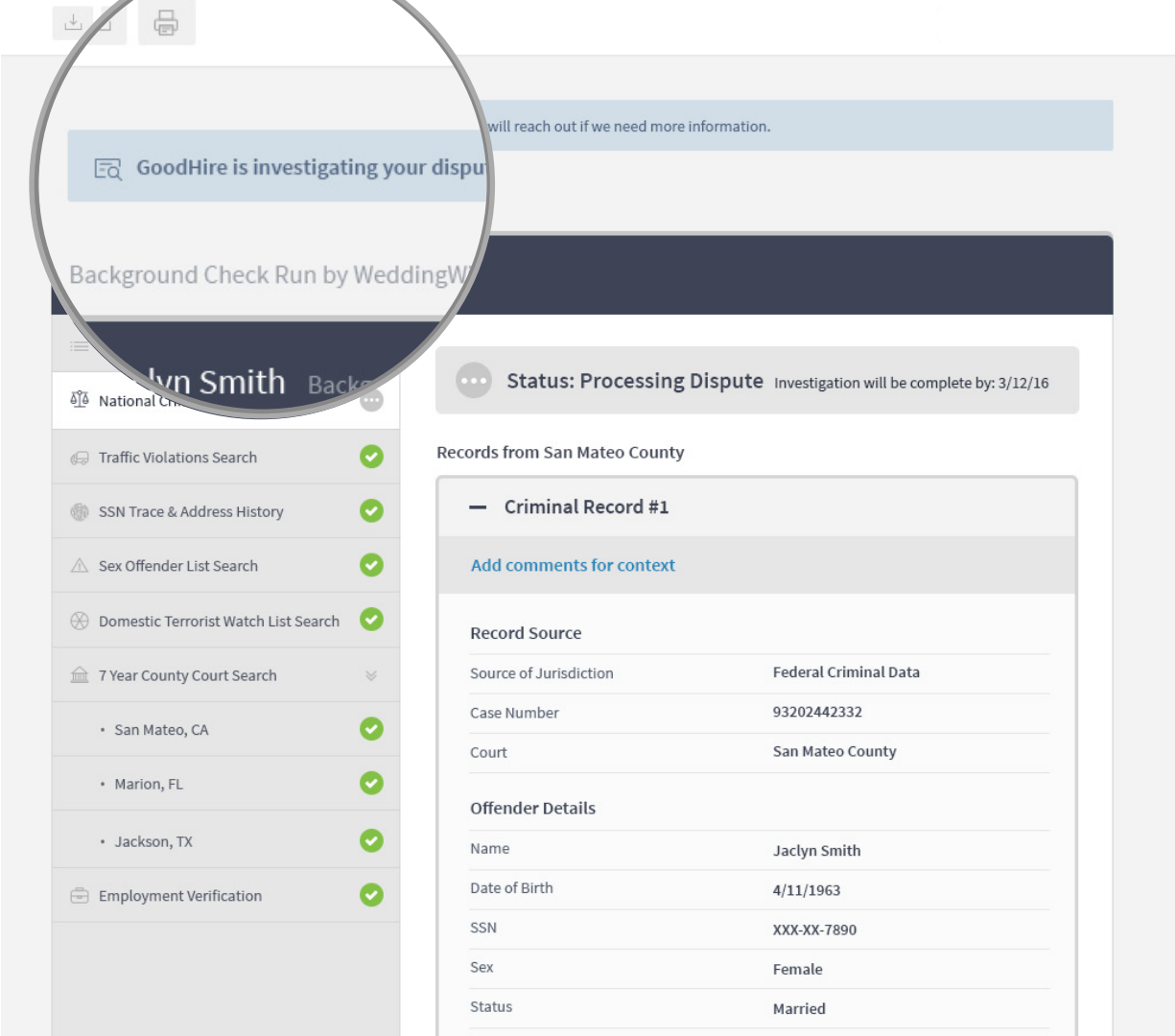
See Confirmation That A Dispute Was Filed

GoodHire makes it as easy as possible to file as many disputes as neccessary and have real-time access to the status.



See The Progress Of Their Dispute

The record status changes to “Processing Dispute” and GoodHire gives the you an estimated date of completion.



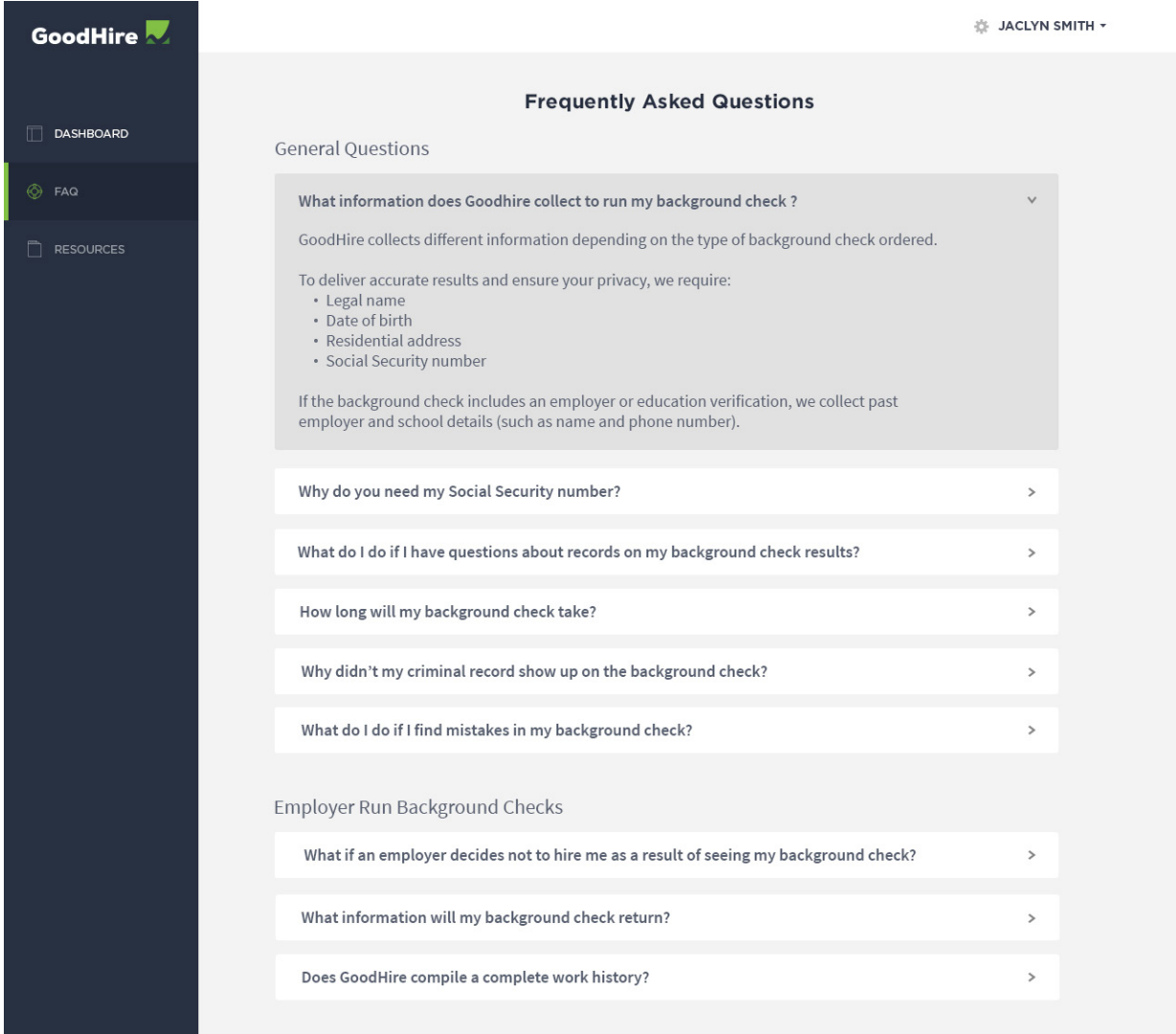
GoodHire

PHASE 4

Get Full Transparency

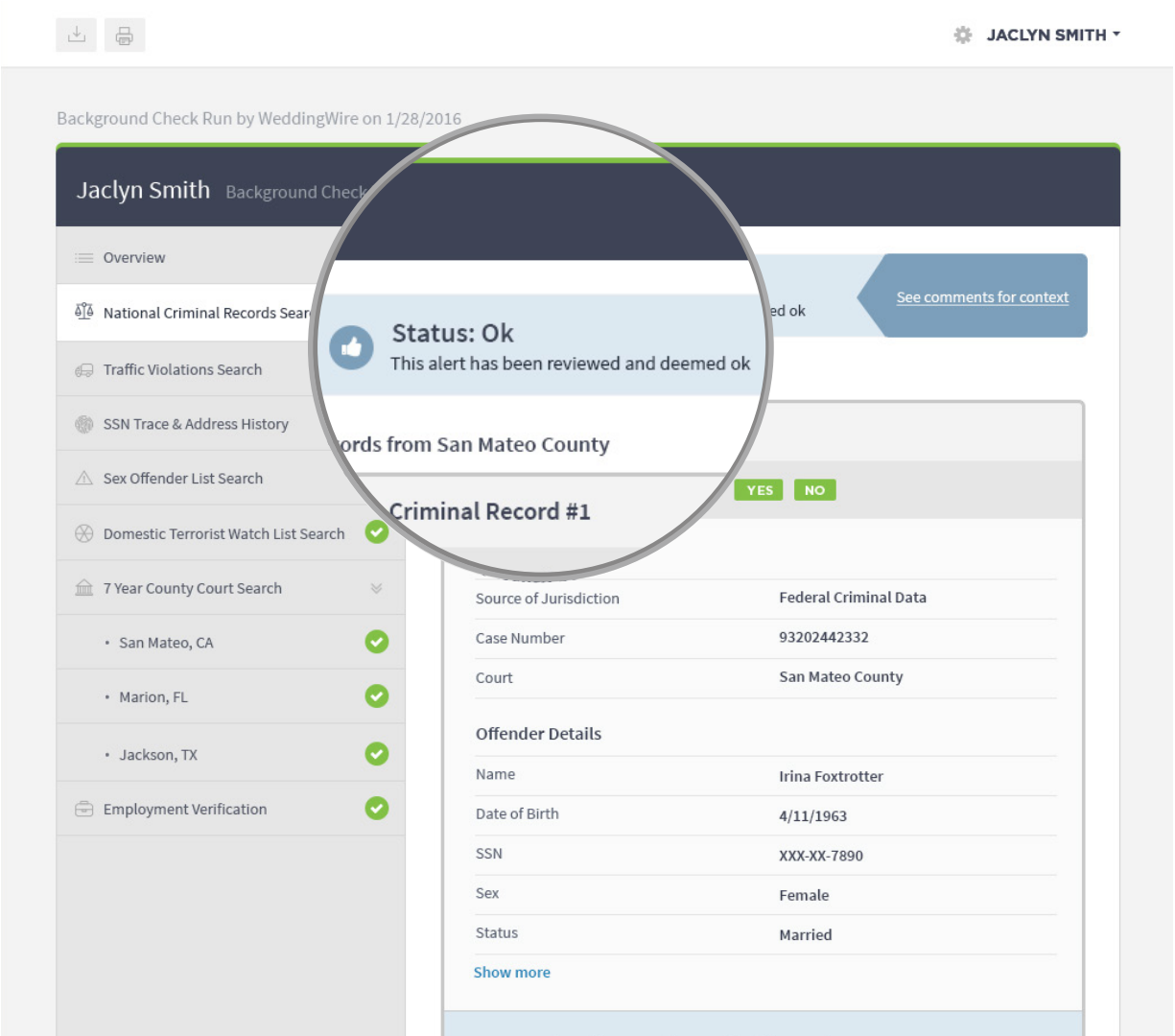
Get Your Questions Answered

Common candidate questions are answered in our FAQ.



See If An Employer Marks an Alert as Ok

If an employer marks an alert as ok, this will be shown in the candidate's results. Not all employers will mark alerts as "OK" so do not be alarmed if you do not see this in your results.



Any Questions? Contact Us.

support@goodhire.com
1-888-906-4284